

IMPRINT Workshop







IMPRINT Team

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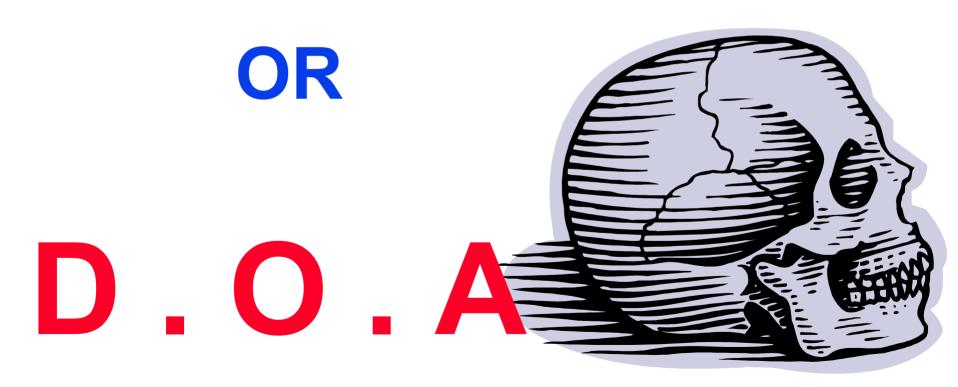
Workshop Objectives

You will be able to...

- Develop an advanced analysis using Advanced or Goal-oriented options
- Interpret results to complete analysis
- Demonstrate Advanced Workload techniques
- Demonstrate Goal Matrix programming
- Identify opportunities for use of IMPRINT capabilities



Development of Analysis





Why Modeling?

Many Variables



Concept System

Too Dangerous

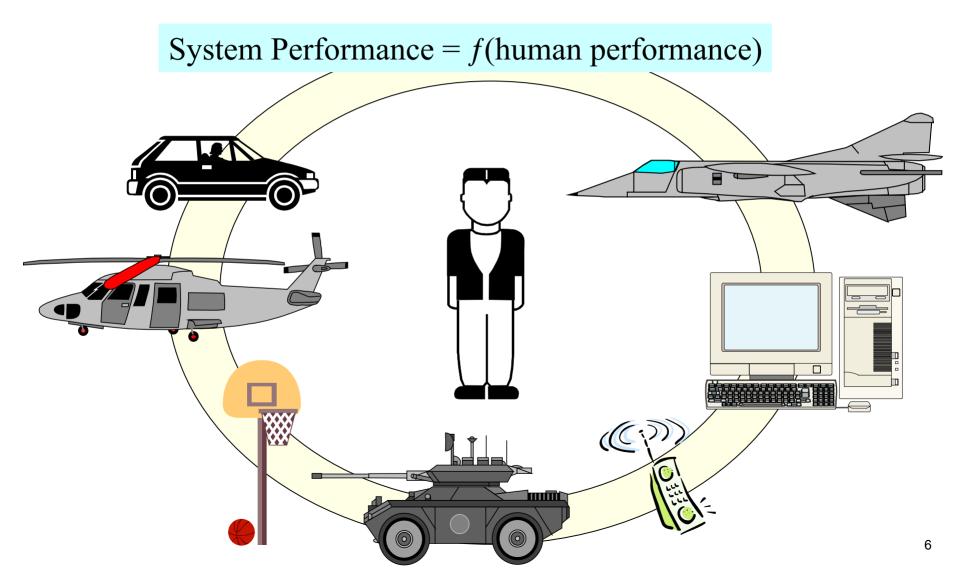


Field Study Not Feasible

Model - Test - Model



Why Human Performance Modeling?





What Does Human Performance Modeling Tell Us?



Is the human overloaded with tasks?

Will training improve human and system performance?





How to allocate tasks between human(s) and automation?

What are the performance tradeoffs with different system designs or levels of operator experience?



Typical Measures





Task time and accuracy





Operator workload level



Number of operators required

Impact on System Performance



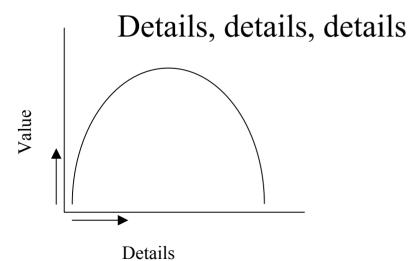
Challenges to Human Performance Modeling

Clear questions



Appropriate measures







Input data collection

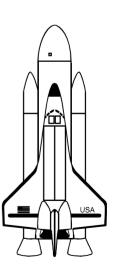


Scientific Method

Determine the problem - What is your question? Observation!

•

- Make a hypothesis What is your prediction?
- Test your hypothesis What steps and measures are necessary? What tool?
- Analyze your results
- Draw conclusions



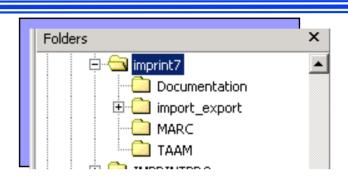


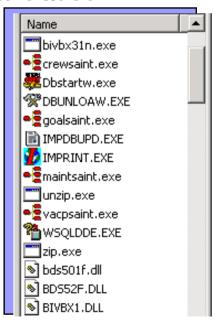
IMPRINT Review



The IMPRINT Directory

- What's in it
 - Executable files, & DLL files
 - IMPRINT database files
 - "library" files stuff that "comes with" IMPRINT
 - » "user" files your stuff
 - "working" or "session" files for the open analysis
 - Report files linked to an analysis
 - Help files
 - Documentation & Readme
 - » Analysis Guide & User's Guide
- What isn't: Your analysis by name!

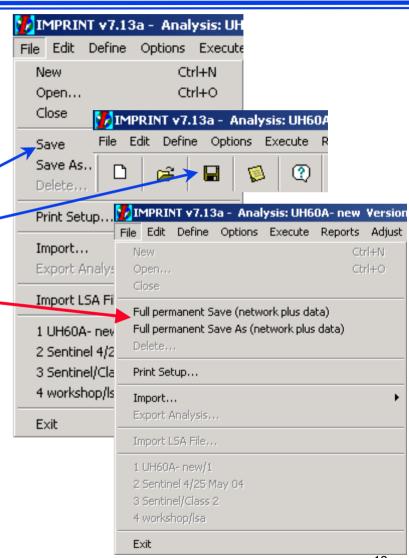






Saving Your Analysis

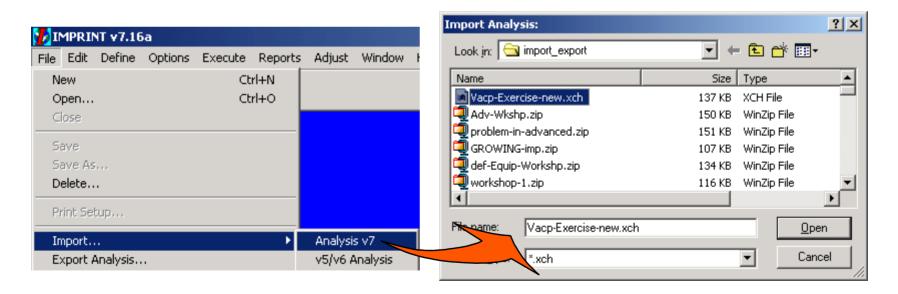
- Save early, save often*
 *from the top-most window
- Save again as you exit
- Saving your analysis
- Saving your network diagram & information
- When in doubt, save
- Reminders are legitimate!





Sharing Your Analysis Using Import & Export

- To Import a version 7 analysis -
 - Close the open analysis
 - Select "Import Analysis"
 - Browse until you find the one you're looking for
 - To access the analysis, you must then open it

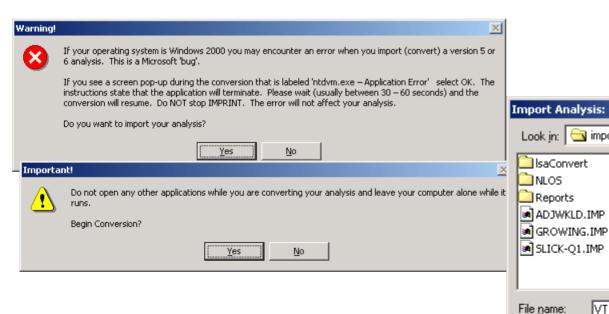


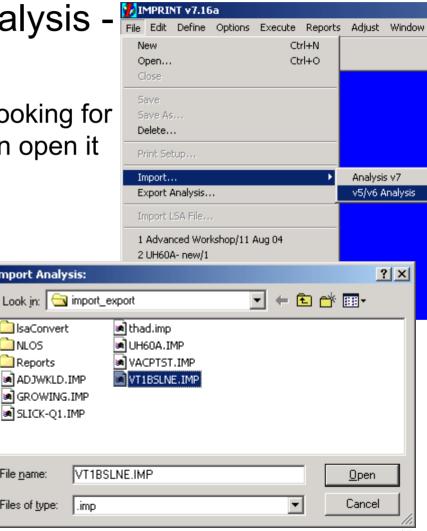


Sharing Your Analysis Using Import & Export (cont'd)

Files of type:

- ◆To Import a version 5 or 6 analysis
 - Close the open analysis
 - Select "Import 5.0/6.0 Analysis"
 - Browse until you find the one you're looking for
 - To access the analysis, you must then open it



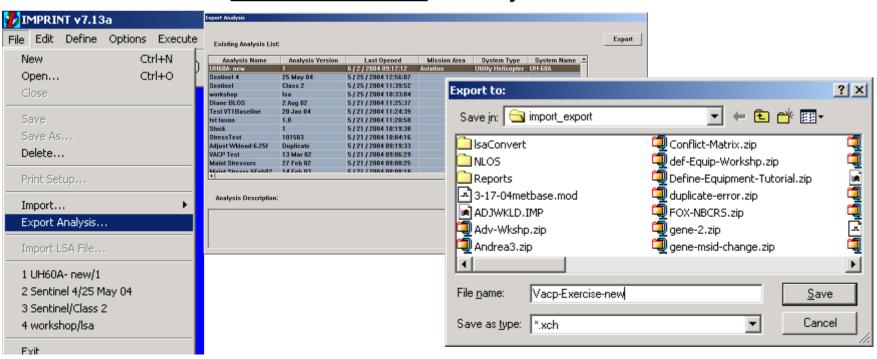




Sharing Your Analysis Using Import & Export (cont'd)

◆To Export -

- Close your analysis if you have one open
- Select Export option
- Create export file using Windows naming conventions
- On hard drive or on disk
- File name does not have to = analysis name





Introduction to Advanced Modeling

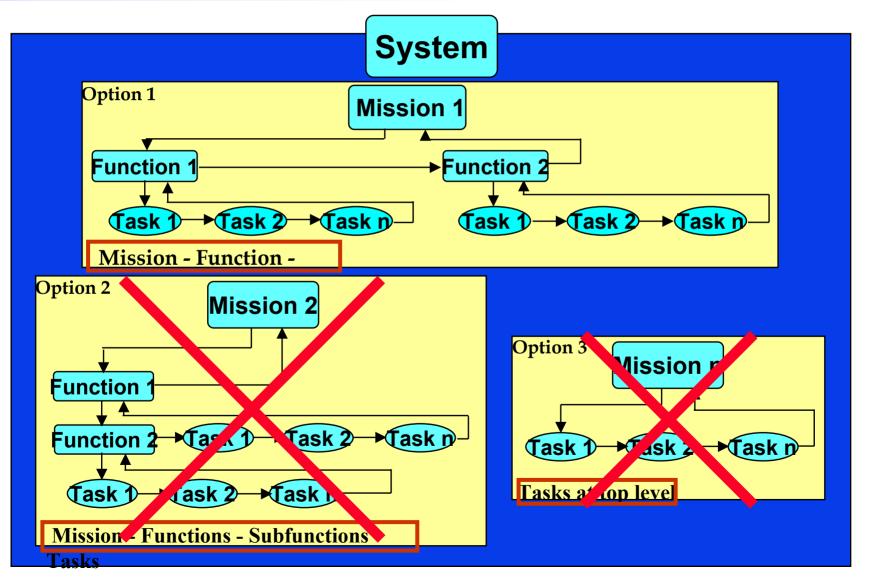


Advanced Modeling vs. Advanced workload

- Advanced modeling capabilities allow you greater flexibility in controlling the sequence of events in your model
 - Effects tab
- Advanced workload is another model for predicting workload based on multiple resource theory

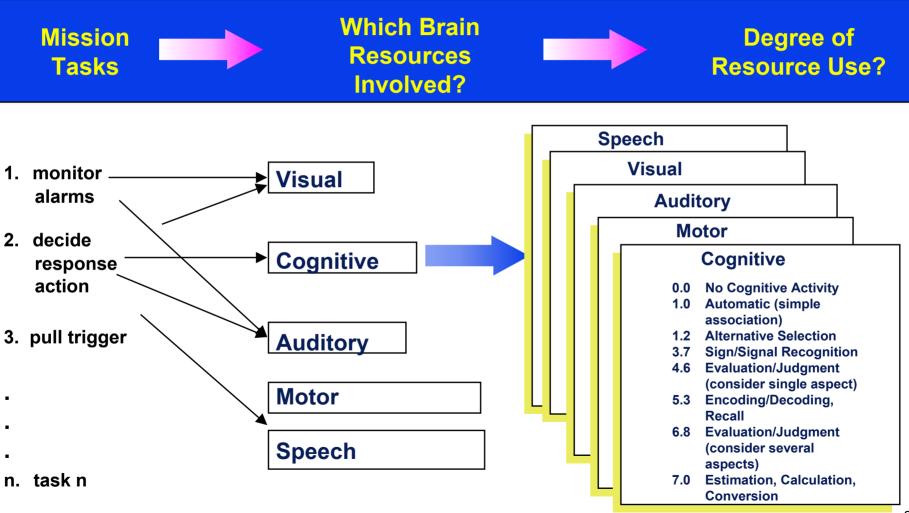


Task Network Hierarchy Options in Advanced





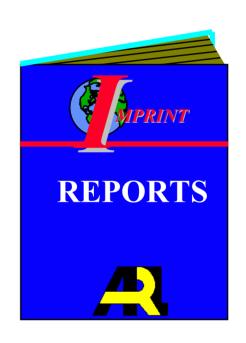
Multiple Resources Theory of Mental Workload





Unique Outputs of Advanced Workload

- Critical Path
- Operator Activity
- Operator Workload
- Overload
- Channel Conflict
- Task Timeline
- CrewStation Workload
- User Snapshot





Branching Logic and Expressions



Advanced Modeling Details

- Variables
- Mathematical and Logical Expressions
- Beginning Effects
- Ending Effects
- Release Conditions
- Data Collection



- Most variables are defined by the user to represent conditions or parameters
 - Examples
 - » Resource availability
 - » Entity status
- Variable values can affect model execution
- Variable values are data to be collected



Similar to a cell in a spreadsheet or an algebraic expression

	Α	В	С	D
1				
2	Table			
3			Path1	
4				
5	Target			Speed
6				
7				

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- Real
- Integer
- Arrays
 - Integer or real
 - -1, 2, or 3 dimensions
 - Indexed by a variable during a simulation
 - Think of them as tables with as many columns as you need



System Variables

tag

- A system variable that keeps track of the number of the entity being acted on by any event at any time
- Once you assign a value, it gets carried through
- In IMPRINT, tag denotes the operator number





clock

- The current simulation time
- Starts at zero
- No expected resemblance to "real time"

run

- When you have multiple runs of the network, this tells you which run you're in
- Can be used to change conditions across runs



Naming Variables

- We recommend that variable names start in Caps
- System variables are usually lower case
- Variables are global and if you change a system variable unintentionally, it will impact the model run
- Exception is counters

SpeedRec[n] Target n clock





- Expressions are used to initially set or change variable values in Micro Saint & WinCrew models
 - Examples
 - » To set and change resource availability
 - » To set and change entity states
- Two general types mathematical and logical expressions



Mathematical Expressions

Operators

- () grouped operations
- ^ exponentiation
- * multiplication
- / division
- % remainder division
- + addition
- subtraction

clock/60

Speed/LapDist

Laps*LapDist

n + 1



Logical operators

```
greater than
< less than
>= greater than or equal to
<= less than or equal to
<> not equal to
    logical or
  logical and
= = equal to (e.g., if a== b then...)
: = assignment
```



Logical statements

```
if
then
else
  if a>b then Time:=5 else Time:=7;
while ... do
  while i < 5 do Type[i] := 1, i=i+1;</pre>
```



Adjustment operators

+= Increment by adding

- = Increment by subtracting

/ = Increment by dividing

* = Increment by multiplying

n+=1 r



Separators

```
end of expression
e.g., a:=1;
```

separates assignments within expressions e.g., if a<1 then b:=5, c:=6 else b:=4, c:=2;





Comments are placed in curly brackets.

Note: All code must end in a;

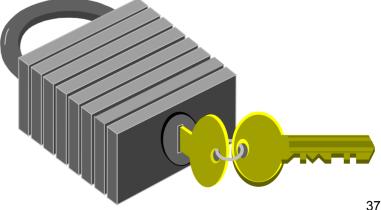
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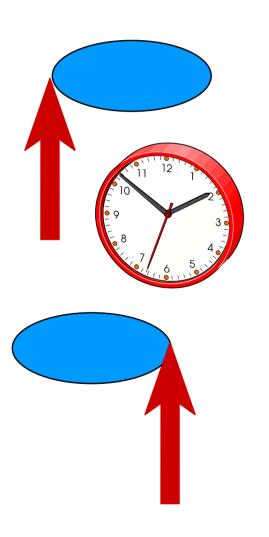
Release Conditions

- Allows task to execute
- Establishes rules for task execution
- Condition must be true 1=true, 0=false
- Can include multiple conditions
- Typically involves logical expressions









Beginning effects

- What model conditions change as a result of a task beginning to execute
 - e.g., resources are used, counters are incremented

Ending effects

- What model conditions change as a result of a task completing execution
 - e.g., resources are free, counters are decremented





- MicroSaint executes events in this order
 - Release conditions
 - Mean time
 - Beginning Effects
 - Ending Effects
 - Succeeding task(s)





- Expressions that are inserted into model execution at selected clock times
- Can be used to cause task execution
- Used commonly to
 - Establish initial conditions of the system
 - Insert system changes (e.g., arrival rates)



"Start" and "Stop" Logic



Develop Your Own Analysis



Develop Your Own Analysis

Pick a Topic



Develop a Question and Hypothesis

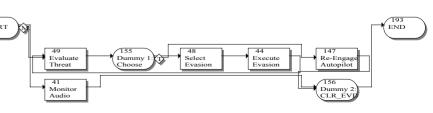


Determine Measures



Identify Functions and Tasks







Does Your Model Run?







So What?



Your Model Runs – So What?

- Did it do what you wanted it to?
 - First step is verification and debugging
- How are you going to evaluate the results?
 - Complete the analysis step
- Is this realistic?
 - Validate the model



VV&A or V(A)V&A

Verification, Validation, and Accreditation vs.

Verification, Analysis, Validation, and Accreditation

- Verification means determining that the model does what it was meant to do
- Analysis of results means evaluating the results
- Validation means the model adequately represents the system
- Accreditation means that the model has be accredited for the use case



Debugging Tools



Debugging Hints

- Step 1. Run model in IMPRINT
- Step 2. Open the IMPRINT directory
- Step 3. Open the correct version of MicroSaint
 - VACP model vacpsaint.exe
 - Advanced model crewsaint.exe
 - Goal model goalsaint.exe
- Step 4. Open the model
 - VACP model imprint.mod
 - Advanced model saint.mod
 - Goal model cart.mod
- Step 5. Run the model Single step using Ctrl t

Note: No changes will be saved. You must go back and make the changes in IMPRINT.



Event Queue

🔞 cart.mod : Event Queue					_ 🗆 ×
Time	Tag	Group	Туре	Event	
1.89587	1	0	\bigcirc	10001 Cmdr Driver	_
1.89587	0	0		215 QUEUE FOR: Continue	
1.89587	9990	0	→	9990 goalstat1	
1.89587	9999	0	→	9999 trigger parser	
1.89587	0	0	B	206 QUEUE FOR: Decide Path & Speed CD	
1.89743	0	0	\longrightarrow	205 Recognize Path CD	
1.90091	0	0	\longrightarrow	217 Assess Vehicle Function CD	
1.90297	0	0	\longrightarrow	214 Assess Vehicle Motion CD	
1.91778	0	0	\longrightarrow	212 Assess Vehicle Orientation CD	
1.92436	0	0	\longrightarrow	199 Don't Steer	
2.03703	0	0	\longrightarrow	198 Coast CD	
6.08793	155	0	\longrightarrow	156 Send voice message CD	
10.08793	168	0	\longrightarrow	170 monitor + update IVIS (random 1-10s) Gunner	
11.60162	81	0	\longrightarrow	89 CD inputs report via IVIS	
23.31807	176	0	\longrightarrow	187 crew comm2 continues delay random	
				•	



Snapshots of Execution

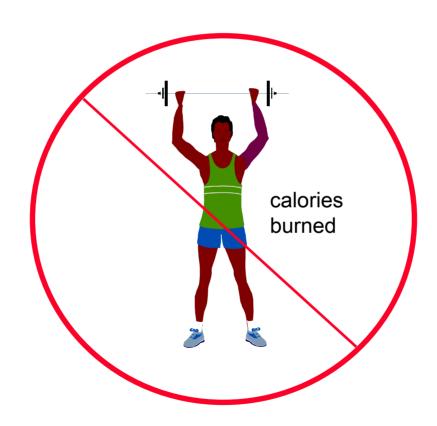
- Used to collect data during a model run
- Each snapshot defines variables to be stored during execution
- Data collection can be triggered on
 - Task execution
 - Entities going into or departing from queues
 - Clock time
 - End of the run



What is mental workload?









What Is Mental Workload?

An Example

- Drivers slowing down to talk on their cell phone
- Accident rates of drivers using cell phones approaches that of drivers under the influence of alcohol





Why You Should Care About Workload

- If you reduce crewsize then some tasks must be automated or redistributed among remaining crew positions
 - Reallocation of tasks is likely to increase workload, thus increasing the potential for performance failures and errors.
 - Poorly designed automation can also increase workload and thus the potential for human errors.



Human

Workload

Task

Environment



Workload Definition

- There is no universally agreed-upon definition
- Today, however, there is generally agreement that, essentially, workload is
 - » the perceived relationship between the amount of mental processing capacity or resources and the amount required by the task



Mental Workload Issues

- Sustained low workload (underload) leads to boredom, loss of situation awareness, and reduced alertness.
- Sustained high workload (overload) leads to fatigue.
- Workload peaks lead to dropped tasks, increased task time, cognitive tunneling, and increased errors.
- These factors reduce crew performance, system performance, and contribute to mission failure



Mental Workload Objective

Achieve evenly distributed, manageable workload.

Avoid both overload and underload.





Various Mental Workload Measurement Approaches

empirical

- physiological
- primary task
- secondary task
- subjective rankings

analytical

 workload modeling-IMPRINT





Workload modeling of human behavior is a technique that has been used to predict workload levels. Many different models have been proposed to model human behavior and measure workload.

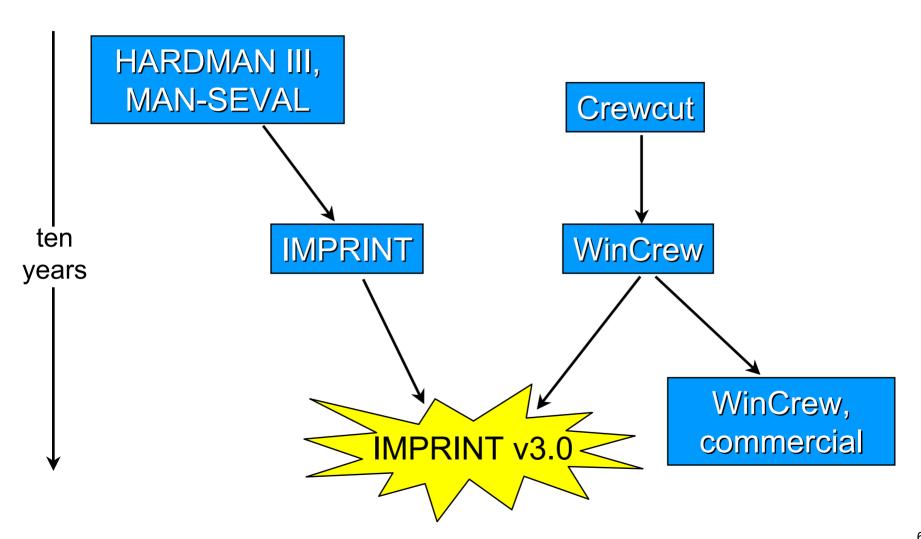


Workload Modeling

- Workload modeling of human behavior is a technique that has been used to predict workload levels.
 - IMPRINT can be used to model and predict mental workload.



ARL HRED Workload Modeling Tools





IMPRINT Workload Modeling

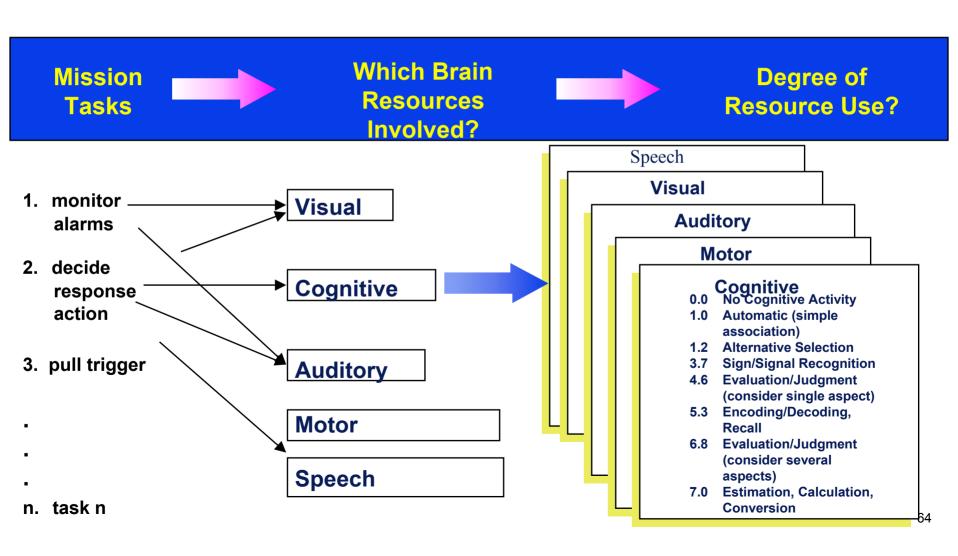
 workload predictions are used to estimate operator performance and its effect on system performance



What is advanced IMPRINT workload?



Multiple Resources Theory of Mental Workload





Aggregate Workload

ADVANCED WORKLOAD CALCULATION:

$$W_T = W_{STD} + (W_{WCC} + W_{BCC})$$

Where:

 W_T = Instantaneous Workload at Time T

 W_{STD} = Workload attributable to the demands of all operator's tasks at time T (Single Task Demands)

 W_{wcc} = Workload attributable to Within-Channel Conflicts (Within and between tasks)

W_{BCC} = Workload attributable to Between-Channel Conflicts (Between tasks only; within tasks may see improved performance "S-C-R")

^{*} Adapted from W/Index North & Riley, 1988



Workload & Crewstation Parameters



Define Resources and Interfaces

Resources

- Default set
 - Visual
 - Auditory
 - Motor
 - Speech
 - Cognitive
- Add up to 5 more

Interfaces

- Controls and displays in your design
- Don't get carried away!





Assign Single Task Demands

- Pair resources with interfaces
- Assign resource interface pairs to tasks
- Estimate single task demands for tasks
 Pop-up scales accessed by doubleclicking the cell





- BIG contributor to workload score
- Penalties for using resource interface pairs
- ◆ Cell values range from 0.00 -1.00
- Double click on row header provides "expert guidance" and default values



Advanced Workload Method

- Describes effort needed to perform task
- To help examine impact of workload during mission
- Results are combined across channels into one score
- Results consider inter- & intra-channel conflict
- Does dynamically impact performance

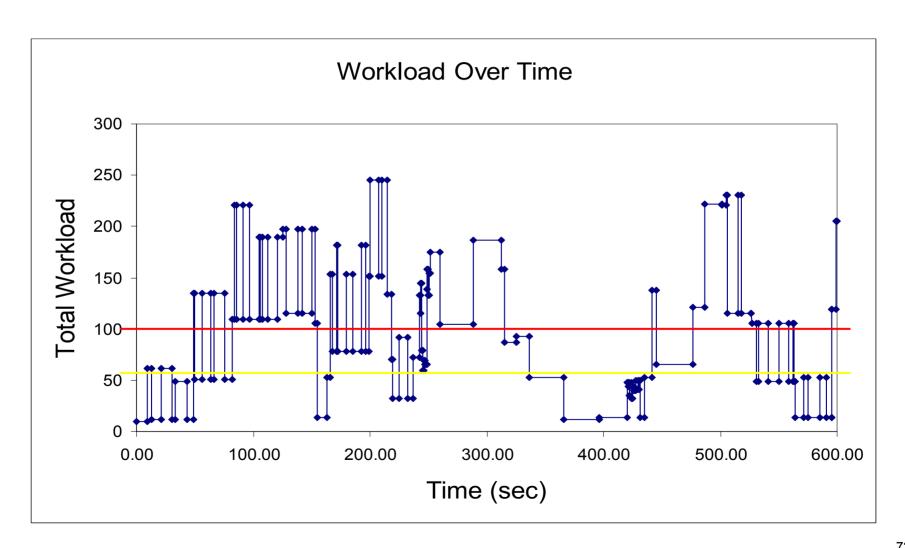




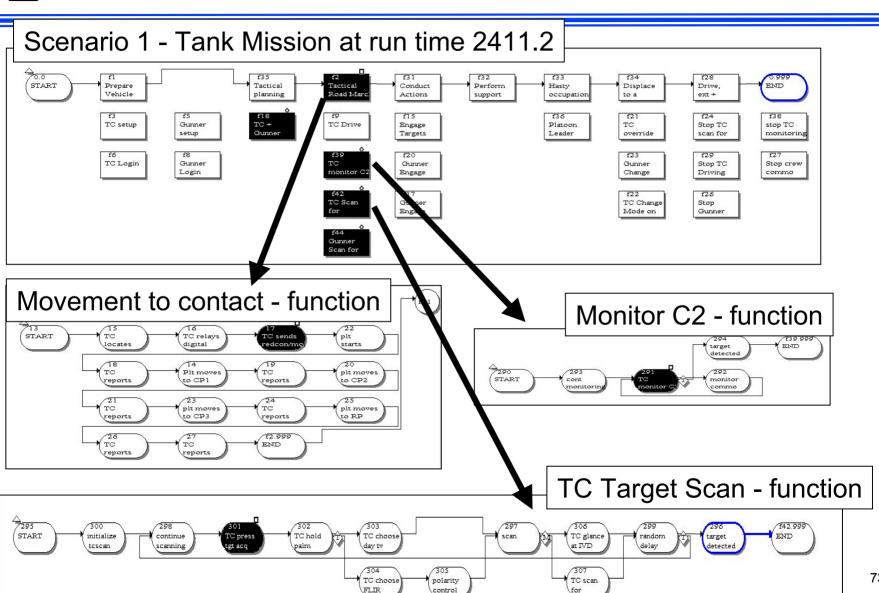
Workload Threshold



FCS Modeling Results CG







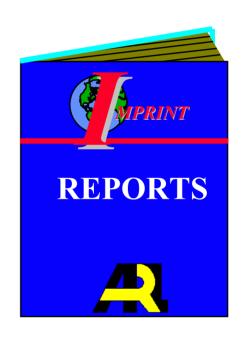


Analysis of Results



Unique Outputs of Advanced Workload

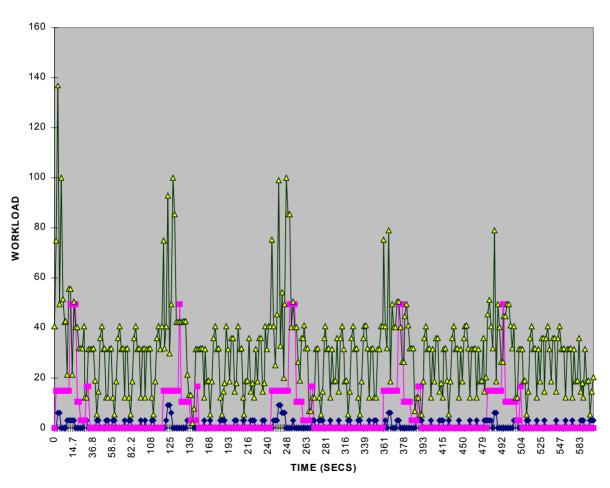
- Critical Path
- Operator Activity
- Operator Workload
- Overload
- Channel Conflict
- Task Timeline
- CrewStationWorkload
- User Snapshot

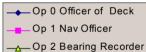




Sample WinCrew Output

REDUCED, POOR AUTOMATION, GOOD ALLOCATION







Displaying your results

Consider your audience

- Display your results accordingly
 - Spreadsheets
 - Tables
 - Graphs



Results - spreadsheets

Thr	e s holds	Results								
T1 = T2 =	60 100	Number of Times over 60 Percent of time in 60 Max Workload Va			97 39.8% 283.9	Number of Times over 100 Percent of time in overload 100 Min Workload Value			59 24.0% 7	
		T1				T2				
Time	Wo rklo a d	>?	Secs >			>?	Secs>			
0	14.7	0	0			0	0			
3	58.01	0	0			0	0			
8	13.5	0	0			0	0			
9	54.6	0	0			0	0			
12	32.11	0	0			0	0			
14	38.67	0	0			0	0			
15.89	42.09	0	0			0	0			
16	106.91	1	2			1	2			
18	244.18	1	1			1	1			
19	155.93	1	2			1	2			
21	7	0	0			0	0			
23	29.66	0	0			0	0			
25	48.96	0	0			0	0			
25.12	99.93	1	3.88			0	0			
29	13.2	0	0			0	0			
31	14.7	0	0			0	0			
31.06	57.86	0	0			0	0			
34	76.89	1	0.69			0	0			
34.69	163.74	1	2.31			1	2.31			
37	69.99	1	2			0	0			

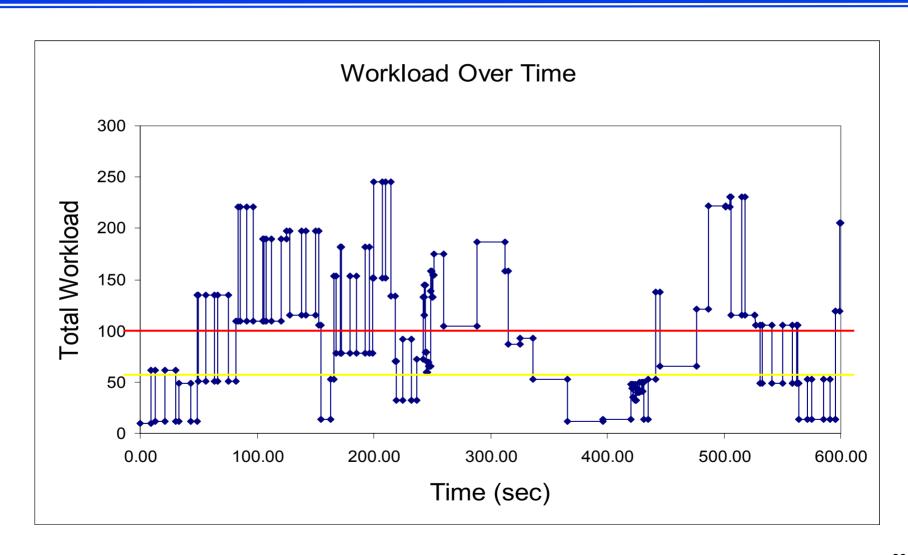


Results - tables

	Combat	AutoScan	Baseline	Non-Combat	
	T1 = 60	T1 = 60	T1 = 60	T1 = 60	
Number of Times over T1	112	91	97	50	
Percent of time in overload > T1	46.9%	37.7%	39.8%	34.2%	
Max Workload Value	244.18	287.02	283.9	245.82	
Min Workload Value	7	3	7	7	
	T2 = 100	T2 = 100	T2 = 100	T2 = 100	
Number of Times over T2	69	44	59	29	
Percent of time in overload > T2	28.3%	19.1%	24.0%	23.5%	



Results - graphs





Goal Oriented Modeling

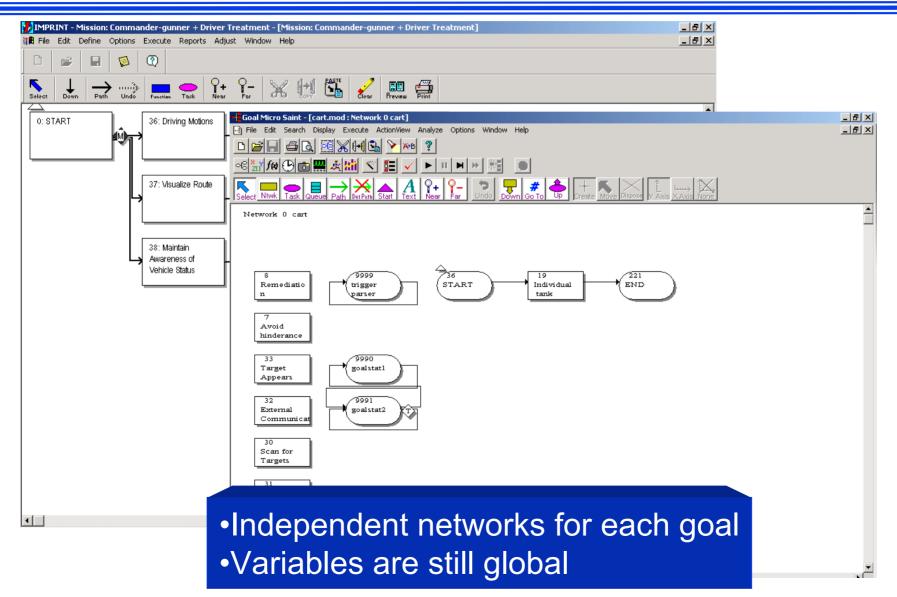


Goal Oriented Modeling

- Goal orientation
 - Option from VACP
 - Beginning & Ending Effects
 - Variable Catalog
 - Macros (User-Defined Functions)
 - Snapshots
- COM capabilities
 - Including HLA Middleware
- Access to tag



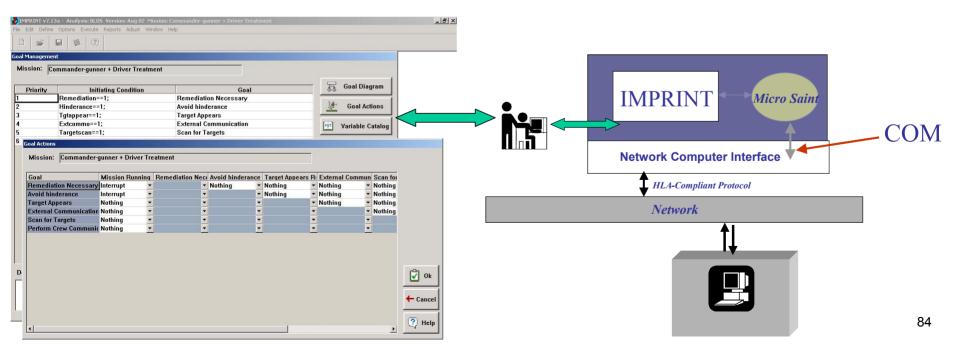
Task Network Model Development





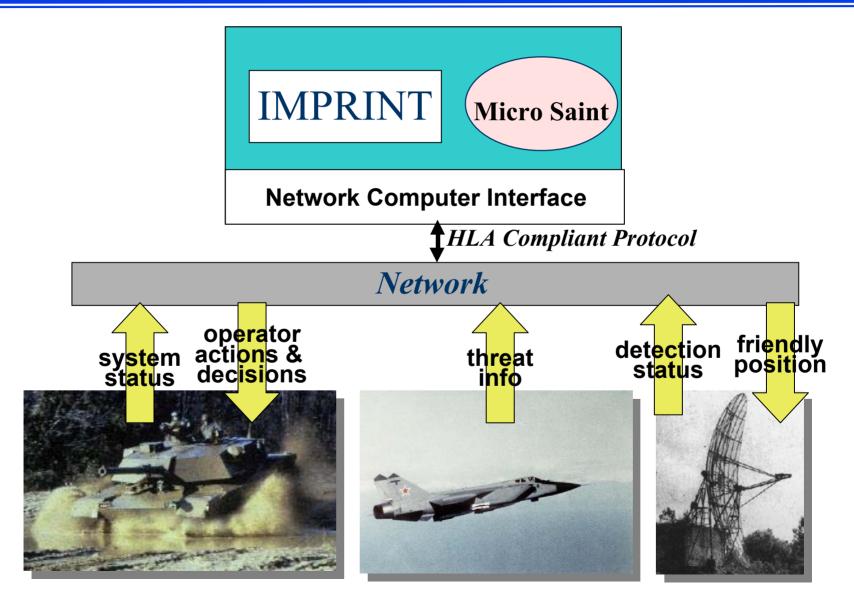
Goal Functions

- Trigger identification
- Trigger communication
- Task interruption
- Task restart vs. task resume





System Architecture







- AF Validation Success Story
 - Wright Pat SIMAF Virtual Strike Warfare Environment
 - Time critical targeting (SCUD Hunt) mission
 - HPM vs. Eight pilots (F16 and A10)
 - Overall kills of ground targets in the time critical scenario was virtually the same for both the model and pilots (100% and 98%, respectively)
 - HPM accounted for 61 percent of the behavior of the pilots in the simulation environment
 - New tactic discovered: Coordinated use of synthetic aperture radar (SAR) and targeting infrared (TIR) imaging system



Why would you use Goal-Oriented?

- 1. When you want VACP workload and the ability to use effect modeling
- 2. When you want to represent human behavior using goals
- 3. When you need to talk to other simulations

You can switch from VACP or Advanced to Goal oriented with caveats!



Review Advanced Modeling Capabilities



Advanced Modeling Details

- Variables
- Mathematical and Logical Expressions
- Beginning Effects
- Ending Effects
- Release Conditions
- Data Collection





Comments are placed in curly brackets.

Note: All code must end in a;

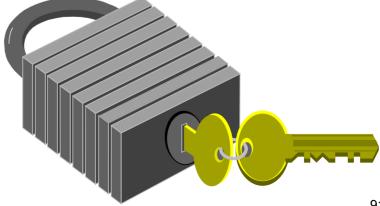
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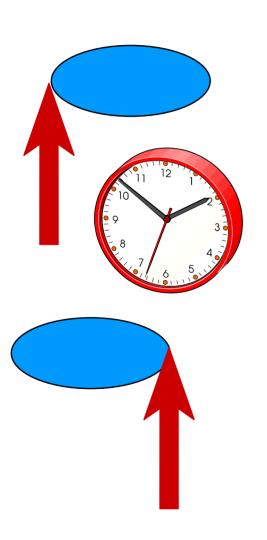
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1.89587	9990	0	→	9990 goalstat1	
1.89587	9999	0	→	9999 trigger parser	
1.89587	0	0	B	206 QUEUE FOR: Decide Path & Speed CD	
1.89743	0	0	\longrightarrow	205 Recognize Path CD	
1.90091	0	0	\longrightarrow	217 Assess Vehicle Function CD	
1.90297	0	0	\longrightarrow	214 Assess Vehicle Motion CD	
1.91778	0	0	\longrightarrow	212 Assess Vehicle Orientation CD	
1.92436	0	0	\longrightarrow	199 Don't Steer	
2.03703	0	0	\longrightarrow	198 Coast CD	
6.08793	155	0	\longrightarrow	156 Send voice message CD	
10.08793	168	0	\longrightarrow	170 monitor + update IVIS (random 1-10s) Gunner	
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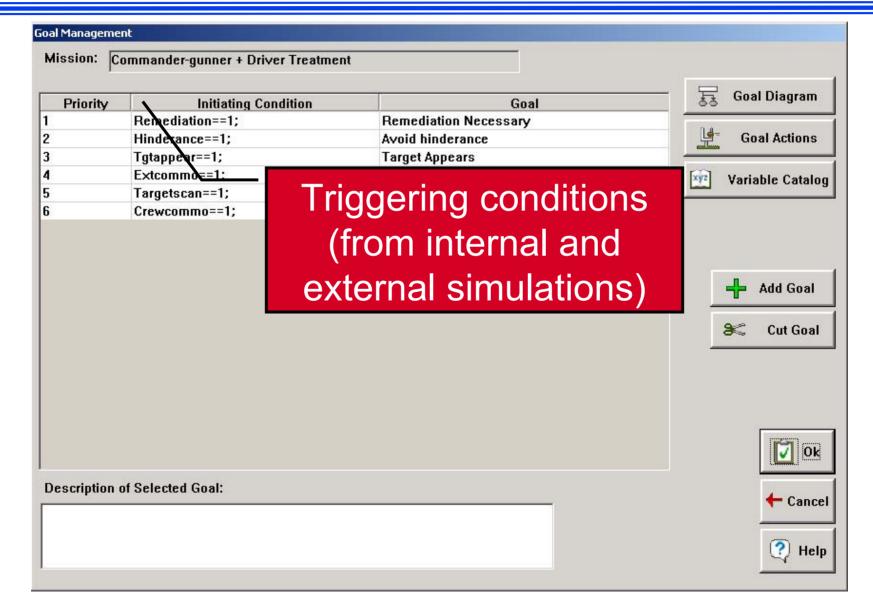
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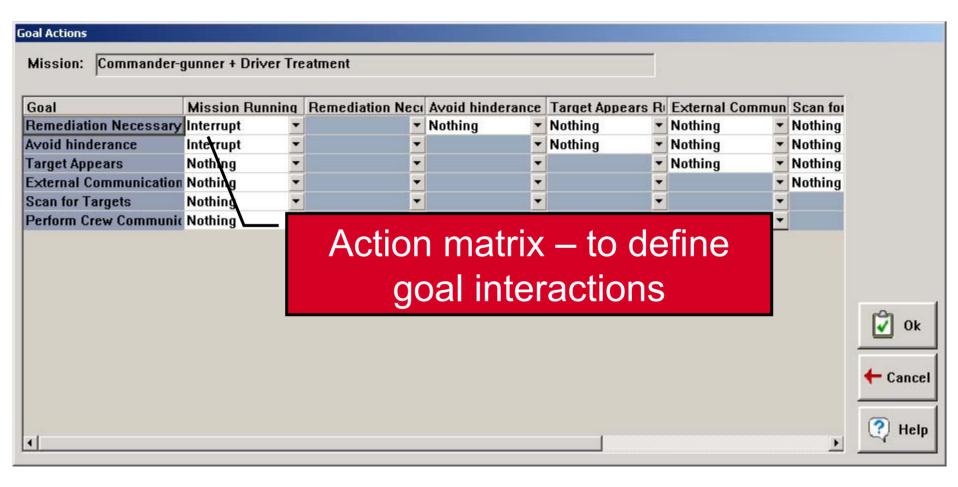


Goal Matrix













When a trigger comes true:

- Look UP the matrix to see if a higher priority goal would suspend or halt it. If so, don't start it, but keep trying.
 If not:
- Look DOWN the matrix and implement the actions for all lower priority goals
- When a goal ends normally, gets halted or gets suspended:
 - Resume anything it suspended UNLESS a higher priority goal would halt it. If so, halt it. If a higher priority goal would suspend it, then suspend it.



Review of IMPRINT Capabilities



Using IMPRINT

IMPRINT MODULES		DE	FINE MISSI	ON	DEFINE	DEFINE SOLDIER	DEFINE SUPPLY			
		VACP Modeling	Advanced Modeling	Goal Oriented	EQUIPMENT					
	Interface Technique									
LITIES	Data Entry				$\sqrt{}$	V	V			
	Graphical Toolbar	V	V	1						
	Embedding Coding		V	1						
\B	Additional Capabilities									
CAPAB	VACP Workload	1		1						
	Advanced Workload		1							
	PTS	V		V	V					



Wrap up and Discussion!





➡ Save! Save! Save!

- Never too many DUMMIES...
- Naming Conventions



Getting the Software

Who

- Any government agency
- Private industry with government contract
- Foreign government (case-by-case)

How

- Send request via e-mail or letter
- If private industry include government contract number and organization

Non-Distribution Form

- Keep track of users
- Reminder not to distribute

Software Distribution



Technical Support

ARL-HRED

- Ms. Celine Richer (cricher@arl. army. mil) (410) 278-5883
- Ms. Diane Mitchell (diane@arl. army. mil)
 (410) 278-5878
- Ms. Jody Wojciechowski (jqw@arl.army.mil) (410) 278-8830
- Ms. Charneta Samms (csamms@arl.army.mil)
 (410) 278-5877

Maintain Database

- User comments
- "Bugs"
- "Fixes"

MA&D



Using the List Server

List of current IMPRINT users & interested parties

Send suggestions, comments, general information or questions regarding IMPRINT to

imprint@arl.army.mil



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Thanks for Coming!